Wcter Associations Meeting

sion Challenge Priority Thursday, 10 November, 2016 "1st /2nd Meeting Room", Kyoto international Community House 1F

Program Overview

Time	Speaker & Association	Title	
09:30-09:45	Takayuki (Taka) Sawai Japan Water Works Association (JWWA)	VISIONS FOR THE FUTURE AS A MEMBERSHIP ORGANIZATION	
09:45-10:00	Colin Chung American Water Works Association (AWWA)	US Water Challenges	
10:00-10:15	Nan-Tzer Hu Chinese Taiwan Water Works Association (CTWWA)	Disaster Preparedness And Emergency Response For Taiwan Water Corporation (TWC)	
10:15-10:30	Hae-hwa Choi Korea Water and Wastewater Works Association (KWWA)	KOREA'S CHALLENGES FOR WATER INDUSTRY FOSTERAGE	
10:30-10:45	Mohmad Asari Daud Malaysian Water Association (MWA)	Spearheading Competent Workforce in Malaysia	
10:45-11:00	Break		
11:00-11:15	Ashari Mardiono PERPAMSI (Indonesia Water Supply Association)	INDONESIA'S 10 MILLION NEW CONNECTIONS	
11:15-11:30	Saowapa Deotrakul Thai Waterworks Association (TWA)	THAI WATERWORKS ASSOCIATION (TWA)	
11:30-11:45	Adam Lovell Water Services Association of Australia (WSAA)	Water Associations Meeting	
11:45-12:00	Sushmita Mandal International Water Association (IWA)	The International Water Association towards a water-wise world	

Closing Remarks

12:00-12:10 **Takamasa Ichimura**, Japan Water Works Association (JWWA)





VISIONS FOR THE FUTURE AS A MEMBERSHIP ORGANIZATION

Taka Sawai Deputy Director for International Japan Water Works Association



ISSUES AND CHALLENGES





EXAMPLES OF NEW INITIATIVES

Emergency Drill with Utilities in Whole Country
Strengthening countermeasures for disasters



EXAMPLES OF NEW INITIATIVES

Events to Promote PPP activitiesPromoting PPP and integration of small utilities



EXAMPLES OF NEW INITIATIVES

JWWA Water Innovation AwardsPromoting capability for new solutions





EXAMPLES OF NEW INITIATIVES

International Training Program for Utility Staffs
 Strengthening relationship with overseas associations and developing human resources





IWA World Water Congress & Exhibition 2018





Shaping Our Water Future











Dedicated to the World's Most Important Resource[™]

US Water Challenges

Colin Chung AWWA International Relationship Manager

2016 JWWA General Assembly & Research Conference November 10, 2016

Order of Presentation

- Introduction
- US Water Challenges
 - Climate Change
 - Aging Infrastructure
 - Water Quality
- ≻ Q&A

AWWA 2016

- > 50,000+ members in 98 countries
 - Utilities
 - Service Providers
 - Individuals
- 150 staff in 2 office locations
- 43 Sections
- ➢ 6 Councils
- 6,000 Volunteers active in Committees

AWWA Goals

- Knowledge, Creation & Exchange Create & exchange knowledge to benefit public health and the needs of the water community.
- Leadership & Advocacy –Lead the water community by identifying trends and issues; actively informing consumers, media, lawmakers, regulators, manufacturers, consultants, and water professionals; and by advocating for public policies and other actions promoting safe water and reflect sound science.
- Member Engagement & Development Create vibrant and expanding opportunities for the development of all water professionals.
- Organizational Stewardship Create an effective & efficient organization by engaging in strategic partnership.





Volunteer Organizational Design Supports the Association's Strategic Plan





Dedicated to the World's Most Important Resource"

Water Challenges

Biggest US Challenge







Dedicated to the World's Most Important Resource"

Water Shortage (California)

California's 6th Year Drought





(Left) Lake Oroville July 20, 2011 (Right) Lake Oroville January 16, 2014



Source: Drought.ca.gov



California's 6th Year Drought



California Water Action Plan

Notable items:

- Making water conservation a way of life in California
 - − Executive Order \rightarrow mandatory 25% reduction in water use
- Increase self-reliance and integrating water management across levels of government
 - Water recycling
 - Desalination
- Developing a more reliable and sustainable water supply
- Preparing for more frequent and severe droughts
- Expanding water storage and managing groundwater supplies
 - Increase water storage
 - Protect over pumping of groundwater supply
- Increasing flood protection
 - Prepare for flood triggering intense storms
- Seeking new water resource funding sources
 - Increase research funding for ecosystem, watershed, infrastructure, and drinking water



Dedicated to the World's Most Important Resource"

Aging Infrastructure

Water Leaks in Los Angeles L.A.'s aging water pipes; a \$1-billion dilemma

By BEN POSTON and MATT STEVENS FEB. 18, 2015

Leaks by area, 2010 to 2014



Sources: Los Angeles Department of Water and Power, MapBox and OpenStreetMap.

By the numbers

6,730 - Miles of pipe in the DWP water main network

435 — Miles of deteriorated water mains that DWP wants to replace, about 6.5% of the network

\$1.34 billion — Cost to replace at-risk water mains by 2025

\$44 million — Annual average amount DWP has spent on pipe replacement in the last eight fiscal years

\$135 million — Annual spending needed to reach 10-year pipe replacement goal

Source: Los Angeles Department of Water and Power



Historical Development Trend of US Infrastructure

Age distribution of water pipes for 20 major cities



Historical Development Trend of US Infrastructure

Age distribution of water pipes for 20 major cities



Why Be Concerned?

- Old assets are in need of replacement (aging asset)
- Decreasing revenue (reducing water demand)
- Can our current financial plan pay for future capital needs?
- Want to understand the estimated magnitude and timing of replacement and rehabilitation needs
- · Want to proactively manage the future needs

Asset Management



Water Quality

Flint, Michigan



Lead in the Service Lines

GETTING THE LEAD IN

Flint River

Tests show toxic lead is leaching into Flint's tap water. Here's how.

> Lead solder: Copper pipe connections, especially in pre-1986 homes, can contain lead.

Corrosive water:

Water treatment plant: The city draws and disinfects water from the Flint River. Researchers have found Flint water to be more corrosive to pipes than water from the Detroit system, Flint's previous water source.

Water mains

Lead into water: Some tap water samples are above the federal threshold for lead.

Service lines: Pipes connecting water mains and individual homes or businesses can be made of lead. Lead can leach directly from the pipe wall into the water.



Source of Problem

Flint River:

- High levels of Chlorides
- Result of industrial pollution and road salts

Water Treatment:

- No anti-corrosion treatment process
- Fear that phosphates would increase bacteria growth



Communication Problem

- Michigan Department of Environmental Quality misreads EPA requirement
- Michigan officials report Flint water is safe after only testing treatment plant
- State's Emergency Manager refused to allow Flint to re-connect with Detroit Water
- Some Flint residents never heard the status of the recovery plan and did not know about filters and bottled water





Questions?





Disaster Preparedness And Emergency Response For Taiwan Water Corporation(TWC)

Nan-Tzer Hu Chairman Chinese Taiwan Water Works Association 2016/11/10







Drought fighting measures, preparations and execution.



MOEA

MOEA

Water rationing phase 2

Cut off water supply or Reduce water supply



Preparation :

Stage 2 rationing seminar for users in industrial zone



Execution :

- (1)Cut off water supply to unnecessary needs.
 (2)Reduce water supply:

 a.Monthly consumption greater than 1000 m³ :
 Non- industrial use→ cut 20%
 industrial use→ cut 5-10%
 b Swimming pools car wash and SPA services
 - b.Swimming pools ,car wash, and SPA services: cut 20%.

Water rationing phase 3



MOEA

Outcomes of water rationing

In unit of million tons

	Water supply (per day)	Days	Total saving(m ³)	Saving rate	
Phase 1	7.59	189	39.23	3.18%	
Phase 2	7.59	88	29.36	5.53%	
Phase 3	1.86	28	4.93	9.45%	
1.15 million household $=$ 73.52					



Origin Time: 2016/02/06 03:57:27 (GMT+08:00) Lat:22.93N Lon:120.54E Mag:6.4 Depth:16.7km





The 17-story Weiguan residential building in Tainan lies in ruins after it collapsed in the earthquake.







More than 50 breaks found on the pipe bigger than 300 mm.

Install 1350mm pipe on the ground on Kun-Da Road

MOEA /

Provide water to citizens in temporary







Typhoon

Two main reasons leaded to water outage





High water turbidity



Power Cut



Water shortage information
Posted on TWC's website :
a. Water outage areas and number of household.
b.Addresses of water supply station.

Besides, every branch establishes mobile contacting groups with local government, representatives and head of borough.

MOEA

The typhoon in 2016

Typhoon	Date	Intensity	Number of households without water
Meranti	9/12-9/19	Strong	722, 699
Malakas	9/16-9/18	Moderate	0
Megi	9/26-9/29	Moderate	72, 560

MOEA

In order to prevent water outage caused by power cut



Large water purification plant have already set generator.
 Generator can't be set in some plants because of narrow space.
 112 generators will be purchased in 4 years, which will cost about 10 millions US dollars.



Disaster is usually compound and unforeseeable. Learning from every disaster and continually improving our response measure is important.

To overcome the challenge of disaster, preparation and emergency response require the government's fast action and peoples' cooperation.





<u>K</u>OREA <u>W</u>ATER AND <u>W</u>ASTEWATER WORKS <u>A</u>SSOCIATION

November 10, 2016

CONTENTS





VISION & CHALLENGES



STRATEGY & ROLE From Idea to Market Creation, and the Role of Government







For One-Stop Support Service,

Korea Water Industry Cluster Project

Water Industry Hub



Structure of Korea Water Industry Cluster



Purpose of Project Sustainable supporting infrastructures



Components of Water Industry Cluster



Components of Water Industry Cluster






Components of Water Industry Cluster



- Industrial waste water treatment related firms
- Sludge treatment and recycling firms
- Other water-related firms

THANK YOU





WATER ASSOCIATION MEETING

"Mission, Vision, Challenge, Priority"

COUNTRY ASSOCIATION PRESENTATION

Spearheading Competent Workforce in Malaysia

Date : 10 November 2016 (Thursday)

Time : 9.30am - 12.00 pm

Location : Kyoto International Community House



JAPAN WATER WORKS ASSOCIATION

MALAYSIAN WATER ASSOCIATION

CONTENT

- Introduction
- Proposed Institutional Set-up
- Industry Workforce
- Organisational Framework
- Certification Flowchart
- Conclusion

INTRODUCTION

- Malaysian Water Association had formed a company to undertake training and competency certification, Malaysian Water Academy (MyWA)
- This program is intended to be undertaken by MyWA
- MyWa has been doing training and certification recognised by National Water Services Commission (SPAN), the Regulator for the water industry.
- MWA as a non-Governmental organisation (NGO) is active in collaborating with the Government and industry to embrace best practices in the industry
- MWA has been active in the restructuring of the Water Industry as it has taken active role in the formulation of the two new water acts , Act 654 SPAN dan Act 655 WSIA.
- MWA is anticipating to be appointed by Malaysian Department of Skills Development as the Industry Lead Body (ILB) for the water industry this year

INTRODUCTION

Malaysia Water Academy (MyWA) Board of Directors

Government representatives (KeTTHA):

- Hj Sutekno Ahmadbelon
- Ir Noor Azhari Zainal Abidin
- Dato' Ir Mohd Akhir Mohd Jiwa

MWA representatives:

- Ir Syed Mohamad Adnan Al Habsyi
- Dato' Ir Abdul Kadir Mohd Din
- Ir V Subramaniam
- MyWA address Level 2 & 3, No 24, Jalan Sri Hartamas 8, Taman Sri Hartamas, KL
- **CEO** Ir Lee Koon Yew (Group ED)
- No of staffs 7

INTRODUCTION

- The new WSIA (Act 655) stipulated the requirement of competent personnel in the water industry
- Training in water industry had been quiet for some time after the privatisation of national training institute of Public Utilities Department (IKRAM) in 1995. IKRAM is today an institution of higher learning, known as KLIUC
- Training are mostly in-house by operators except limited training done by MWA (thorough MyWA), PWSA, CIDB and other small private HR training providers
- Enforcement of training requirement has not been in place and has affected on the demand for training
- With the appointment of MWA as ILB by Department of Skill Development and concurrent regulation by SPAN, the demand for competency training and competency certification is expected to increase steeply



INDUSTRY WORKFORCE

Water Operators

- Management 741
- Executive 1,893
- Non exec 15,075
- Meter Reading 1,708
- Total 19,419

Sewerage Operator (IWK)

- STP 1,433
 Network 279
 Desludging 423
 Ops & Planning 989
 Lab 282
 Total 3,406
- Govt/Contractors/Consultants/Other operators *
- Estimate 15,000
- * Estimate of workforce that needed training/competency

GROSS TOTAL 38,000

INDUSTRY WORKFORCE

Targeted Competency Certification of Skilled Workers

3 year target 2017 - 2019 : 3,000

2017	: 700
2018	: 1,000
2019	: 1,300

Strategy to adopt :

- Fast track
- Single Tier
- Using regulatory framework

OCCUPATIONAL FRAMEWORK

SECTOR	WATER SERVICES (42)					
SUB SECTOR						
Job Area	Water	Water Treatment			Water Distribution	
Sub Job Area	Resource	Maintenance	Operator	Laboratary	Instrumentation	Operation
Level 5	Water Resource Manager	Water Treatment Plant Manager			Water Distribution Manager	
Level 4	Water Resource Executive	Facility Executive	Water Treatment Plant Executive	Chemist	Water Distribution Instrumentation Executive	Water Distribution Executive
Level 3	Water Resource Senior Technician	Facility Senior Technician	Water Treatment Plant Senior Technician	Quality Assurance Senior Technician	Water Distribution Instrumentation Senior Technician	Water Distribution Operation Senior Technician
Level 2	Water Resource Tecnichian	Facility Technician	Water Treatment Plant Technician	Lab Assistant Technician	Water Distribution Instrumentation Technician	Water Distribution Technician
Level 1	-	Handyman	Water Treatment Plant Operator	Water Sampler	-	Fitter

OCCUPATIONAL FRAMEWORK

	SECTOR	WATER SERVICES (42)					
S	SUB SECTOR	SEWERAGE (17)					
IOL	JOB AREA	PLANNING AND DESIGN			OPERATION AND MAINTENANCE		
		TREATMENT	NETWORK	DESLUDGING	TREATMENT	NETWORK	DESLUDGING
	LEVEL 5	Planning And Design Manager Planning And Design Engineer		Treatment Manager	Network Manager	Desludging Manager	
	LEVEL 4			Treatment Engineer	Network Engineer	Desludging Executive	
	LEVEL 3	Not Applicable		Treatment Supervisor	Network Supervisor	Desludging Supervisor	
	LEVEL 2			Treatment Technician	Network Technician	Desludging Surveyor	
	LEVEL 1			Treatment Operator	Network Operator	Desludging Operator	

CERTIFICATION FLOWCHART



CERTIFICATION FLOWCHART

PROGRAM REGISTRATION

COMPETENCY MAPPING AND GAP ANALYSIS

COMPLETING PROGRAM

RPL COUNSELLING AND PORTFOLIO DEVELOPMENT

PP-PPT EVALUATION

RPL WORKSHOP AND PROJECT PAPER DEVELOPMENT (L4 - L5)

RPL PROJECT PAPER EVALUATION (PPL VERIFICATION)

AWARD

CONVOCATION

COMMENCEMENT EXPECTED IN NOVEMBER 2016

DONE IN BATCHES - EXPECTED TO COMPLETE FIRST BATCH IN DEC 2016

DESIGN OF COMPLETING PROGRAMS IN JANUARY 2017 INVITATION FOR ATTENDING COMPLETING PROGRAM IN FEBRUARY 2017 CONDUCT FIRST COMPLETING PROGRAM

APPLICATION FOR PPT EVALUATOR (<1 MONTHS) DEVELOPMENT OF PORTFOLIO (<3 MONTHS FOR L1-L5)

EVALUATION IN SMALLER GROUPS - FIRST GROUP MARCH 2017

PREPARATION OF PROJECT PAPER (L4- L5 ONLY) IN APRIL - MAY 2017

PREPARATION OF PROJECT PAPER (L4- L5 ONLY) IN APRIL - MAY 2017

Malaysian Competency Certificates (SKM Level 1-3) Diploma (L4) Advance Diploma (L5)

RPL* (PPT) TARGET FOR FIRST BATCH * Recognition of Prior Learning

CONCLUSION

- MWA will undertake to focus on both competency training and competency certification for the water industry
- MWA is ready to take the role of industry lead body for competency certification
- MWA to continue providing the platform for promoting best practices and technology advancement in the industry
- MWA will promote competency certification based on the Malaysian Occupational Skill Standards in the industry
- MWA will produce first batch of Competent Personnel in June 2017
- MWA target to certify 3,000 workers in next three years

THANK YOU



JAPAN WATER WORKS ASSOCIATION

MALAYSIAN WATER ASSOCIATION

Break (15 min)

INDONESIA'S **10 MILLION**NEW CONNECTIONS

A WATER UTILITY READINESS OVERVIEW



10 MILLION NEW CONNECTIONS

The Government of Indonesia has set a target of 10 million new pipeline connections to accelerate the provision of water services for the people by the end of 2019.



- The target was first declared by Vice President (VP) Jusuf Kalla in 2008 at President SBY's administration.
- Redeclared by VP Jusuf Kalla in 2016 at President Jokowi's administration.

PERPAMSI's MEMBERSHIP



PERPAMSI's INITIATIVE

- VP asked PERPAMSI about what supports government can give to water utilities
- As a response, PERPAMSI took an initiative to conduct a mapping and data verification from water utility members with regards to the readiness in expanding service coverage.
- The project (mapping and data verification) was in collaboration with IUWASH-USAID and the Ministry of Public Works and Housing.
- > PERPAMSI will submit a report with recommendations to VP.

MAPPING of WATER UTILITY READINESS









- 1. Existing data
 - a. Number of connections
 - b. Idle Capacity
 - c. Consumption/customer/month
 - d. Average tariff
- 2. Potential
- a. Raw water sources
- b.New connections
- c. Investment needs

- 3. Readiness
- a. Production unit development
- b.Main distribution network dev.
- c. Distribution unit
- 4. Target
- a. NRW reduction
- b.Service coverage development





WHAT WE CAN CONCLUDE

- Opportunities to increase number of connections from idle capacity, consumption, tariff, raw water availability, and NRW reduction.
- Big gaps between the existing condition and what required in the development of production unit and distribution network.
- Process of FS, DED, Amdal, SIPA, and land provision should be speeded up.
- The absence of quality control and assurance of the system, equipments and materials. These should be done along with targeted facility development.

WHAT TO DO

- Focusing on identification and resolving the constraints and barriers in the process of FS, DED, Amdal, SIPA and land provision.
- Mobilizing investment from new and existing different sources.
- Facilitating supports from government and development partners (JICA, JISCOWAPINDO, USAID, World Bank, INDII, etc.)
- Starting a new capacity building program related to quality control, assurance of the system, equipments and materials in collaboration with JICA and JWWA.

Terima kasih

THAI WATERWORKS ASSOCIATION

(TWA)



Presented by Mrs. Saowapa Deotrakul Secretary, Thai Waterworks Association

Present for : JWWA - 2016



Background



- TWA was established in 1971 by a group of engineers who worked in water supply services.
- A non-profit organization and not to involve in politics.
- Executive Committee is elected by its members to run TWA on a two years term basis.



- Provincial Waterworks Authority
- Wastewater Management Authority
- TWA executive committee is on voluntary basis with no-pay.

Membership

• TWWA has 1,032 members.

		Lifetime Fee(USD)
Individual member	1,007	28.5
Corporate member	25	143.0

JWWA – 2016 : Saowapa Deotrakul

TWA

5

Vision

The leading provider of waterworks knowledge management in Thailand



TWA













JWWA – 2016 : Saowapa Deotrakul

13





Water Associations Meeting

Adam Lovell, Water Services Association of Australia 10 November 2016

What is WSAA?

- Peak body for water utilities
- Members provide services to over 20 million Australians (around 80-90% of population)
- <u>Members</u> have annual revenue over \$15 billion
- <u>Members</u> manage over \$150 billion in assets





WSAA Members



WSAA'S central functions







- 1. Collaboration
- Between members information sharing and problem solving
- On projects that are too big or expensive to do alone
- 2. Advocacy
- Representing industry interests in Canberra
- Influencing policy
- International representation

3. Innovation

- A filtering point for latest technology
- Introducing new ideas from Australia and overseas
- Benchmarking

WSAA Committee and Network Structure



Strategic priorities



Strategic priorities

Be a customer centric water utility

- Customer indicators paper
- Customer perceptions survey



Customer survey

 Less than half of respondents thought that their water utility had responsibility for sewerage



Strategic priorities

Harness the digital economy

- Internet of everything
- Digital citizens
- Big data



Strategic priorities

Identify the value of water's contribution to liveable cities

- Broadening the water industry's value (value capture)
- Climate change adaption guidelines
- Liveability indicators



Strategic priorities

Customer focussed innovation, advocacy and regulation

- Urban water reform paper with IPA launched by Treasurer
- Engaging with regulators
- Co-digestion and resource recovery

Strategic priorities

Elevate performance

- Benchmarking
- Asset Management Customer Value Project



Asset Management Customer Value Project

Enabling Business and Customer Value through Asset Management

Worlds largest AM process benchmarking project, mapping to

ISO55001

The project will deliver:

- An asset management development assessment
- Peer networks with other AM organisations internationally
- Understanding of leading edge AM practice across the lifecycle
 AMCV Project
 The next generation of asset manager

The next generation of asset management

AECO

AMCV: Participant Locations



Leading Practices Workshops

- US conference hosted by LA Water and Sanitation
 - 29/30th November 20 presentations + Site tours

Melbourne – 525 Collins Street

- 5/6th December 40 presentations
- Study tours on 6th and 7th December
 - NAB Social media centre
 - Wonthaggi Desalination Plant
 - Lang Lang WWTP

Efficiency benchmarking

The study's Australian (18) and New Zealand (1) participants supply water and wastewater services to circa 79%¹ and 30% of their respective national populations and cover all Australian regulatory jurisdictions.

SCOPE - BREADTH OF PARTICIPATION



Efficiency benchmarking

The 'value chain' for the project has been specifically derived to allow all participants to capture and compare their costs despite having different levels of involvement due to vertical disaggregation.





How to find us



Twitter @admlovell @wsaa_water



LinkedIn Water Services Association of Australia



Web www.wsaa.asn.au



The International Water Association towards a water-wise world

towards a water-wise world

SUSHMITA MANDAL, IWA ASIA-PACIFIC



JWWA General Assembly: IWA UPDATE









the international water association

A world in which water is wisely managed to satisfy the needs of human activities and ecosystems in an equitable and sustainable way.





Reduce, reuse and replenish are the cornerstones of IWA's water-wise world

IWA: WHAT, HOW AND WHO





inspiring change

IWA Publishing (IWAP)

The leading international publisher on all aspects of water, wastewater and related environmental fields:

- Journals (12)
- Books (29)
- The Source magazine
- Online directories





IWA IN ASIA-PACIFIC *How we organise vis-à-vis the region*

- Trans Himalaya (Pakistan, India, Nepal, Bangladesh)
- India, Bangladesh, Bhutan, Sri-Lanka
- Myanmar, Thailand, Lao, Cambodia and Vietnam
- Philippines, Indonesia, Malaysia
- Japan, Korea, Singapore, New-Zealand, Australia
- Pacific islands

inspiring change

IWA IN ASIA-PACIFIC working on...

- Sundarban Initiative
- Sustainable Livelihoods for Hilsadependent Communities across India Bangladesh Riverscapes
- WSP Asia Network
- □ Flood and Drought Project
- AquaRating









IWA IN ASIA-PACIFIC



Engagement with regional and national actors

 Asian Development Bank, Asian Disaster Preparedness Centre, Asian Institute of Technology, CEGIS, Global Green Growth Institute, ICIMOD, ICLEI, IWMI, MRC, UNDP

Regional hubs

- Regional office in Bangkok established and operational since September 2014
- Continued presence of IWA in Singapore.
- South Asia: Bangladesh and India offices set up since June 2015

inspiring change

IWA IN ASIA PACIFIC, 2016

- Water Loss Conference, February 2016, Bangalore, India
- Water Safety Planning Conference, April 2016, Philippines
- South Asia Groundwater Forum, June 2016, Jaipur, India
- SIWW, Singapore
- Busan Global Water Forum 2016, Korea
- Training Programme: Water, Climate and Resilient Cities for water professionals from Bangladesh in Malaysia.





inspiring change

IWA CONGRESSES IN THE REGION



- Successfully executed 2016 IWA Congress & Exhibition (Brisbane)
- 2017 ASPIRE conference in Malaysia
- 2018 IWA Congress & Exhibition (Tokyo)



inspiring change





- Work towards building capacities of members on SDGs
- Continue to be knowledge hub for its members on all aspects of urban water management
- Address information asymmetries through better knowledge management and reaching out to members
- Promote Human Rights to Safe Drinking Water and Sanitation
- Advocate for water-wise Cities

ASSOCIATIONS ARE ESSENTIAL TO THE WATER SECTOR



"A small body of determined spirits fired by an unquenchable faith in their mission can alter the course of history."

- Mahatma Gandhi



inspiring change

the international water association



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Cover : Kodai-ji Zen Temple Back cover : Koto-in of Daitoku-ji Temple Photo by http://www.plazahotel-photos.com/