What is WSAA?

- Peak body for water utilities
- Members provide services to over 20 million Australians (around 80-90% of population)
- Annual revenue over $15 billion
- Manage over $150 billion in assets
OUTCOME 01
The most efficient, trusted and valued service providers in Australia.

OUTCOME 02
A compelling voice in national policy making.

OUTCOME 03
A valued partner in urban and land use planning to enrich communities.

OUTCOME 04
Providing stewardship of the urban water cycle.
WSAA has recently welcomed private utilities as associate members.
1. Collaboration
Working together on projects, sharing information between members

2. Advocacy
Submissions to inquiry’s, influencing policy, representing industry needs at a national level

3. Innovation
A filtering point for the latest technology from Australia and overseas, benchmarking, research
<table>
<thead>
<tr>
<th><strong>Participate in the world’s premier asset management performance improvement project</strong></th>
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<tbody>
<tr>
<td><strong>ISO55000 aligned</strong></td>
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<td><strong>Improve water industry asset management through the identification and promotion of leading practice.</strong></td>
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<td><strong>For example – a 1% improvement in asset management nationally = AUD$43M saving annually (Aust. - NPR)</strong></td>
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2016 AMIP: over 50 participants worldwide

“…a holistic approach to comparing asset management lifecycle functions and processes that gives you the tools and information to drive process improvement” - Kevin Young, MD, Sydney Water

North America
- Anchorage Water and Wastewater Utility
- City of Columbus Department of Public Utilities
- City of Portland Water Bureau
- Greater Cincinnati Water Works
- Metropolitan Sewer District of Greater Cincinnati
- Tohopekaliga Water Authority
- Los Angeles Department of Water and Power - Water
- Seattle Public Utilities – Water and Wastewater
- Philadelphia Water Department
- City of Portland Environmental Services Bureau
- City of Tacoma Environmental Services
- City of Tacoma Water Services

Canada
- Regional Municipality of Peel
- The Regional Municipality of York
- City of Toronto

SULTANATE OF OMAN
- Oman Waste Water Services Utility
- Abu Dhabi Distribution Utility
- Abu Dhabi Sewerage Services Utility

United Arab Emirates
- Hong Kong Water Supplies Department
- City West Water
- Coliban Water
- Cradle Mountain Water
- Gippsland Water
- Gladstone Area Water Board
- Goulburn Valley Water
- Hunter Water Corporation
- LinkWater
- Melbourne Water Corporation
- North East Water
- North Shore City Council
- Metrowater Ltd
- Unitywater
- Wannon Water
- Water Corporation of Western Australia
- Yarra Valley Water

Australia
- ACTEW Corporation
- Power Water Corporation
- Barwon Water
- Queensland Urban Utilities
- Ben Lomond Water
- Seqwater
- City of Portland Environmental Services Bureau
- City of Tacoma Environmental Services
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New Zealand
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- Watercare Services Limited
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What you get as part of AMIP

- Project mentoring
- Access to project methodology (Aquamark)
- Utility report – confidential
- International Benchmarking Industry Report
- Attendance at leading practices conference
- Ongoing support, access to networks and ability to benchmark performance
Aquamark Program – Water Corporation

- Allowed benchmarked comparison over time (10 yrs)
- Tailored to internal key drivers
  - Adapted over time to meet different needs
- Utility Report - improvement opportunities around own drivers

Key Improvement Outcomes

- Operational
  - New Operations/ AM alliance Contracts (x2)
  - Improved scheduling & regional control
- Asset Replacement
  - Better decision making
  - Formation of new business section
How to find us

Twitter
@wsaa_water

LinkedIn
Water Services Association of Australia

Web
www.wsaa.asn.au